BEFORE

THE PUBLIC SERVICE COMMISSION OF

SOUTH CAROLINA

DOCKET NO. 94-136-C - ORDER NO. 94-409 / MAY 4, 1994

IN RE: Reverend Albert Jones and Cynthia K. Ayer,

Complainants,

ORDER GRANTING INVESTIGATION

vs.

Southern Bell Telephone & Telegraph Company,

Respondent.

This matter comes before the Public Service Commission on the March 8, 1994 complaint of the Reverend Albert Jones and Cynthia K. Ayer against Southern Bell Telephone and Telegraph Company (Southern Bell). The letter complains of falsification of Southern Bell records and other matters. Southern Bell responded to the complaint denying all allegations of it.

The Commission has examined this matter and believes that Staff should meet with the Complainants to determine if additional information is available, not already reviewed in Docket No. 91-624-C. The Commission had held lengthy hearings on the complaint of another complainant of a similar nature to the case at bar. Therefore, the Commission is interested in determining if

Jones and Ayer possess additional information not previously seen in Docket No. 91-624-C. The Commission, therefore, believes that Staff should meet with the Complainants and make this determination and report back to the Commission thereafter. This Order shall remain in full force and effect until further Order of the Commission.

BY ORDER OF THE COMMISSION:

Chairman

ATTEST:

Executive Director

(SEAL)